

ROSHE Upholstered Furniture Guarantee

ROSHE upholstery furniture comes with an 18-month guarantee for residential use and a 12-month guarantee for commercial settings. This coverage ensures that any manufacturing defects found during this period will be repaired or replaced at no cost to the customer.

Buyers receive at least one full year to evaluate how ROSHE furniture performs in terms of construction, finish, and everyday functionality. This policy reflects the brand's dedication to upholding product quality even after the point of sale.

The longevity of ROSHE furniture can be significantly extended by following proper usage guidelines. The key principle is simple: avoid causing harm through misuse.

Care and Usage Guidelines:

Avoid placing furniture less than one meter from heating sources or in direct sunlight.

Do not place pieces in areas with excessive moisture or against damp walls.

Furniture should always be placed on a flat surface. Avoid dragging it over carpets or rugs and always disassemble before moving.

Refrain from walking, jumping, or applying excessive pressure on seats, armrests, or headrests.

Any defect, missing component, or mismatch with a custom order should be reported immediately after assembly. Once the furniture is in use, claims related to its appearance will not be accepted.

Need to file a warranty claim?

Customers can request a free repair by visiting the showroom where the purchase was made. A valid guarantee card and proof of purchase (receipt or similar document) are required.